

DROP-IN VISITS

TIER PLAN (SHORTENED)

TIER FEATURES	PAWFECT STARTERS	PAWS AND PERS	PLATINUM PAWS
TIER LEVEL	Tier 1 - Standard	Tier 2 - Premium	Tier 3 - Elite
FEEDING AND WATERING	✓	✓	✓
HEALTH AND WELFARE CHECK	✓	✓	✓
ADMINISTERING MEDICATION	✓	✓	✓
GROOMING	✗	✓	✓
HOME MAINTENANCE	✗	✓	✓
SHORT-NOTICE BOOKINGS	✗	Within 3-5 Days Of Service Start Time	Within 24-72 Hours Of Service Start Date
OUT-OF-HOURS BOOKINGS	✗	Weekdays 8-9am	Weekdays 6-9am, Weekends 7-9am
PET ITEM REFRESH	✗	Basic	Full Reset
ADDITIONAL 30 MINUTES	✗	✗	30 Minutes
TRAINING REINFORCEMENT	✗	✗	✓
PET ITEM / MEDICATION COLLECTION	✗	✗	✓
PET BIRTHDAY CELEBRATION	✗	✗	✓

PRICING PLAN

DURATION	TIERS	1 PET	2 PET	ADDITIONAL PETS (EACH)	
30 MINUTES	Tier 1 - Pawfect Starters	£	16.00	£	3.00
	Tier 2 - Paws and Perks	£	21.00	£	5.00
1 HOUR	Tier 1 - Pawfect Starters	£	18.00	£	3.00
	Tier 2 - Paws and Perks	£	23.00	£	5.00
	Tier 3 - Platinum Paws	£	50.00	£	15.00
2 HOURS	Tier 1 - Pawfect Starters	£	32.00	£	3.00
	Tier 2 - Paws and Perks	£	37.00	£	5.00
	Tier 3 - Platinum Paws	£	80.00	£	15.00
OVER 2 HOURS	Tier 1 - Pawfect Starters	£	15.00	£	3.00
(CHARGED EACH ADDITIONAL HOUR)	Tier 2 - Paws and Perks	£	18.00	£	5.00
	Tier 3 - Platinum Paws	£	30.00	£	15.00

FULL TIER BREAKDOWN

TIER FEATURES	DESCRIPTION	BOOKING RESTRICTIONS	AVAILABLE ON (TIER)
FEEDING AND WATERING	We ensure your pet's food and water bowls are filled according to their usual routine, using the food and feeding guidelines you provide. Hydration and proper nutrition are top priorities during each visit.	N/A	Pawfect Starters - Tier 1, Paws and Perks - Tier 2, Platinum Paws - Tier 3
HEALTH AND WELFARE CHECK	A quick visual check to make sure your pet looks healthy and comfortable. Checking eyes, coat, posture, and general behaviour. We'll alert you immediately if anything unusual is noticed.	N/A	Pawfect Starters - Tier 1, Paws and Perks - Tier 2, Platinum Paws - Tier 3
MEDICATION	We administer routine oral or topical medications as instructed, ensuring your pet stays on track with their health needs.	Provide clear instructions and necessary supplies in advance.	Pawfect Starters - Tier 1, Paws and Perks - Tier 2, Platinum Paws - Tier 3
GROOMING	Brushing sessions to maintain coat health and comfort. Ideal for de-shedding and reducing matting. Gentle surface-level cleaning to maintain hygiene and spot early signs of irritation.	Owner must provide brush or request a grooming kit in advance.	Paws and Perks - Tier 2, Platinum Paws - Tier 3
HOME MAINTENANCE	Light upkeep like plant watering, taking bins out, security checks, or bringing in parcels while you're away. Clear instructions must be provided in advance.	N/A	Paws and Perks - Tier 2, Platinum Paws - Tier 3
SHORT-NOTICE BOOKINGS	Need care on short notice? This tier allows bookings within 3-5 days of the service start time for greater flexibility.	Subject to availability.	Paws and Perks - Tier 2, Platinum Paws - Tier 3
PET AREA REFRESH	A quick reset of your pet's environment, including tidying their bed, toys, and food area. Helps ensure they return to a clean, comforting space after a day of activities. May also involve swapping out bedding and performing cleaning of litter trays or enclosures where needed.	Clients must provide all necessary cleaning supplies. Washing of bedding, toys, or enclosures is not included, so fresh replacements (e.g. clean blankets, beds, litter, etc.) must be available for swapping.	Paws and Perks - Tier 2, Platinum Paws - Tier 3
OUT-OF-HOURS BOOKINGS (WEEKDAY 8-9AM)	Early weekday visits available between 8-9am.	Limited to bookings 1 hour or longer. Must be arranged in advance. Subject to availability.	Paws and Perks - Tier 2, Platinum Paws - Tier 3
LAST-MINUTE BOOKINGS	Need care on short notice? This tier allows bookings within 24-72 hours for greater flexibility.	Limited to bookings 1 hour or longer. Subject to availability.	Platinum Paws - Tier 3
PRIORITY BOOKING	Guaranteed scheduling preference during busy periods. Your booking is prioritised above non-tier clients, especially during peak times.	Limited to bookings 1 hour or longer.	Platinum Paws - Tier 3
ADDITIONAL 30 MINUTES	Up to 30 minutes extra care added at no extra cost, if needed on the day. Offers flexibility for longer routines or unexpected needs.	Limited to bookings 1 hour or longer.	Platinum Paws - Tier 3
TRAINING REINFORCEMENT	Support for ongoing training such as recall, crate time, basic obedience, or calm behaviours. Reinforced with your cues and training plan.	Limited to bookings 1 hour or longer.	Platinum Paws - Tier 3

PET ITEM / MEDICATION COLLECTION	Collection of essentials like pet food or medication from stores or nearby vets (within 4 miles). Must be pre-arranged and pre-paid.	Limited to bookings 1 hour or longer.	Platinum Paws - Tier 3
	Need an early start or late visit? We're available before 8am or after 6pm to suit your pets unique routines.	Limited to bookings 1 hour or longer. Must be pre-arranged.	Platinum Paws - Tier 3
OUT-OF-HOURS BOOKING (6-9AM WEEKDAYS, 7-9AM WEEKENDS)	A special birthday treat: themed photos, small gift, and extra fuss to make your pet's day memorable.	Limited to bookings 1 hour or longer.	Platinum Paws - Tier 3
PET BIRTHDAY CELEBRATION			